

Remote Connection

1. Make sure that the device is correctly connected to the Internet (via LAN or Wifi).
2. If the Mobilogy Touch application is running, exit it using the red X at the top right of the application.
3. Select the Windows start icon in the lower left corner.
4. Select "All applications" -> "Support tools" -> "Remote support".
5. Select OK in the authorization window that appears.
6. Please send the Teamviewer ID and password that appears on the screen.