CLEARING CACHE AND COOKIES

Notebook:	VoltDelta		
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Author:	Peter Juma		
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INTERNET EXPLORER 8 (WIN) - CLEARING CACHE AND COOKIES

This document explains how to clear the cache and cookies in Internet Explorer 8.

1. Select **Tools > Internet Options**.



2. Click on the General tab and then the Delete... button.

Internet Opt	ions					
General	ecurity Privacy Content Connections Programs Advanced					
Home pag	je					
	To create home page tabs, type each address on its own line.					
	* *					
	Use current Use default Use blank					
Browsing	history					
	Delete temporary files, history, cookies, saved passwords, and web form information.					
	Delete browsing history on exit					
	Delete Settings					
Search -						
	Change search defaults. Settings					
Tabs —						
	Change how webpages are displayed in Settings					
Appearance						
Colors Languages Fonts Accessibility						
	OK Cancel Apply					

3. Make sure to uncheck **Preserve Favorites website data** and check both **Temporary Internet Files** and **Cookies** then click **Delete**.



FURTHER TROUBLESHOOTING

The above procedure for clearing cache and cookies should work for the majority of websites, but certain website and applications such as WiscMail require a more thorough procedure. If you are still having issues, try to steps below.

1. Close out of **Internet Options**. Click on **Tools** and select **Developer Tools**.

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		Diagnose Connection Prob	lems	Í	*			
		Reopen Last Browsing Sess	ion					
		Pop-up Blocker						
	<u>د ا</u>	Manage Add-ons						
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		Developer Tools		F12				
		Suggested Sites						
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Done 😜 Internet Protected Mode: On		•	🔍 100 %	6 🝷 🔐				

2. In the **Developer Tools** window, click on **Cache** and select **Clear Browser Cache...**

🕟 Developer Tools		
File Find Disable View Outline Images	Cache Tools Validate Browser Mode: IE8	Document Mode: Quirks
HTML CSS Script Profiler	Always Refresh from Server	٩
	Clear Browser Cache	Ctrl+R butes
	Clear Browser Cache for this Domain	Ctrl+D
	Disable Cookies	
	Clear Session Cookies	
	Clear Cookies for Domain	
	View Cookie Information	

3. Click $\ensuremath{\text{Yes}}$ to confirm the clearing of the browser cache.

