



PA Director Version 4.2.4

Release Notes

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Release Overview

Release Version	PAD 4.2.4
Release Date	March 18, 2019
Release Type	General Availability
Deliverables	<ul style="list-style-type: none">• Upgrade package for existing PAD 4.x instances• Release Documentation (Release Notes)
Additional Information	Improvements since PAD 4.2.3 release: 2 bug fixes

Fixed Customer Defects Summary

JIRA ID	Zendesk ID	Description
PAUB-21028		UB7000 model detection in PAD Hardware View
PAUB-21027		UB8000 model detection in PAD Hardware View

Fault Analysis Report

UB7000 model detection in PAD Hardware View

It was noted that after adding a Cache Engine into the PAD server, where the customer engine was on a new Dell R630 or R730 server, the model number wasn't recognized properly. After analyzing, it was discovered that newer server model combinations required a different query mechanism to obtain data that otherwise would be valid. The solution was promptly developed and we now detect these models properly.

UB8000 model detection in PAD Hardware View

Similar to the problem mentioned above, the same problem was found on newer Dell R640 and R740 servers, where new hardware combinations made model detection malfunction. As with the previous problem, after inspection the problem was identified and promptly fixed.