



Details of this announcement are provided in the table and Lifecycle phases defined below.

This announcement provides information to assist customers in planning for technology evolution.

The Release is identified by notation XX.XX, for example, 18.1.

The latest GA release will contain all fixed bugs, so there is no need to install earlier releases to apply older fixes: the latest release will contain them all (i.e. all releases are cumulative, they include fixes from previous releases).

For customers using Oracle Hardware and Solaris, please also refer to PB000052 published along with this Product Bulletin.

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# Product Bulletin – #00053

	2020				2021				2022				2023			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
<b>NMM Software</b>																
Mobile Messaging 19.2	Supported															
Mobile Messaging 19.1	Supported															
Mobile Messaging 18.12	Supported		Supported												UnSupported	
Mobile Messaging 18.10	Supported		Supported												UnSupported	
Mobile Messaging 18.9	Supported		Supported										UnSupported			
Mobile Messaging 18.5	Supported												UnSupported			
Mobile Messaging 18.3	Supported		Supported										UnSupported			
Mobile Messaging 18.2	Supported		Supported										UnSupported			
Mobile Messaging 18.1	Supported		Supported										UnSupported			
Mobile Messaging 17.12	Supported												UnSupported			
Mobile Messaging 17.11	Supported												UnSupported			
Mobile Messaging 17.10	Supported												UnSupported			
Mobile Messaging 17.9	Supported												UnSupported			
Mobile Messaging 17.8	Supported												UnSupported			
Mobile Messaging 17.7	Supported												UnSupported			
Mobile Messaging 17.6.4	Supported												UnSupported			
Mobile Messaging 17.5	Supported												UnSupported			
Mobile Messaging 17.4	Supported												UnSupported			
Mobile Messaging 17.0	Supported		US (Sol10)										UnSupported			
Mobile Messaging 16.9.3	Supported		US (Sol10)										UnSupported			
Mobile Messaging 16.8	Supported		US (Sol10)										UnSupported			
Mobile Messaging 16.7.2	Supported		US (Sol10)										UnSupported			
Mobile Messaging 16.4	Supported		US (Sol10)										UnSupported			
Mobile Messaging 16.0	Supported		UnSupported													
Mobile Messaging 15.8	Supported		UnSupported													
Mobile Messaging 15.7	Supported		UnSupported													

**Note 1: Earlier SW Releases (4.x, 7.x, 8.x, 9.x, 10.x, 11.x, 12.x,13.x,14.x,15.6) that aren't mentioned in the table above are EOL.**

**Note 2: 16.7 release is Limited Availability, and not a GA release.**

**Note 3: 16.9 release is Limited Availability, and not a GA release.**

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Note 4: 17.6 release support Solaris also for the limited customer.

Note 5: Earlier shown LA release 15.4 is not deployed anymore.

## LEGEND (SW)

**US (Sol10)** End Of Life for Solaris only:  
- Software no longer supported by ZephyrTel

**UnSupported** End Of Life:  
- Software no longer supported by ZephyrTel

**Supported** Generally Available

**Generally Available**

## Lifecycle Phases

- **Supported Phase**
  - Upgrades are supported - if the customer wants to upgrade from such a supported version to the latest GA release.
  - RFFs are accepted - RFFs from customers shall be accepted, assessed and estimated before the quote is prepared & shared with the customer. However, if the quote is approved and PO is provided, ZT will accommodate the new RFF based on the current ongoing release plan.
  - GA Releases are available to customers from the download site
  - Support is provided: Critical, Major, and Minor Customer Support Requests (Cases) will be accepted.
- **UnSupported Phase**
  - Software release that is no longer available or supported by ZephyrTel.

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